

## Print

# What's error code -116 when I generate tax return print?

This error happens if any of the following conditions happen:

1. Pdf output folder name, set in "Start | Preference" menu, has non-English characters in it.
2. Tax return file name has non-English characters in it.

If you re-set pdf output folder or rename tax return file, so that only English characters are used in folder path and tax return file name, this error will disappear.

Unique solution ID: #1165

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